

Information Bulletin

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Technical Service Department

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SUBJECT: ICP products that have been submerged in floodwater and/or mud due to weather related catastrophe or otherwise.

PRODUCT: All ICP products designed to provide heating, cooling, and ventilation by utilizing electrical power and/or fossil fuel to operate.

REASON: Submersion of the product may make it dangerous to use. The safety and reliability of the product cannot be substantiated after a product has been submerged in floodwater and/or mud. The degree of damage to a product is difficult or impossible to assess without extensive evaluation. This evaluation would include destructive inspection making the task of evaluating the usability of the product impractical.

ACTION: Any ICP product that becomes submerged must be replaced regardless of age of service or whether the product is designed for indoor or outdoor use. This notice covers products that have been submerged by flooding prior to being installed or product still in the original shipping packaging. This notice applies to any product containing a gas valve, electrical control, moving part, heat exchanger or vent system that serves that appliance and has been submerged by floodwater for any period of time.

Please refer to ICP's web page under TSA information for additional information.